



*"A thin line separates the logic from the force,  
is due to farsighted man to follow it"*  
(Anonymus)

## Who we are..

- RESOLUTIA is a non-profit national based association whose major objective is to foster ADR methods as means of settling disputes outside the courts.
- RESOLUTIA was founded in November 2000 by a group of young Lawyers and Law graduates interested on the subject.
- RESOLUTIA addresses professionals, entrepreneurs, associations, the Public Amministratons and all those people and institutions willing to study, to promote and implement ADR methods, especially Arbitration and Mediation.
- RESOLUTIA is intended to set up a number of private Alternative Dispute Resolution offices throughout Italy, which shall bring together a panel of professionals dedicated to handling disputes and offering ADR training.

## What we do..

- ADR PROMOTION - Resolutia focuses on ADR promotion through the organisation of both cultural initiatives such as meetings, conferences, debates and seminars and editorial activities, including research and publication of books, magazines and other materials.
  
- EDUCATION AND TRAINING - Resolutia aims to foster a better understanding of the issues related to the Out-of-Court dispute settlement systems among companies, public and private institutions, associations and Public Administration. Its education and training activity is carried out by both Resolutia itself and in co-operation with those private and public institutions, which are interested in ADR development.  
Since January '07, Resolutia is accredited by Ministry of Justice as training college for company mediation (art. 4, co. 4, lett. a), D.M. 222/2004).
  
- HANDLING DISPUTES - The establishment of a number of ADR Offices shall lead to the creation of a widespread organisation, capable of providing a variety of services and legal advices, in all the matters related to ADR.

## Why Resolutia...

- BECAUSE of the rising costs and the time delays of litigation, the traditional methods of settling disputes hardly prove capable of fitting litigants real needs. Litigants often lose control over their dispute and, even when they win, most of the times they feel disappointed about the solution applied to their case.
- BECAUSE ADR methods may grant rapid results and more flexible solutions. Moreover, they can provide parties with high quality solutions which can better satisfy the real interests of disputans.
- BECAUSE the alternative methods can better than traditional jurisdictional proceedings fulfil the various needs of companies and people. The term Alternative Dispute Resolution is an umbrella phrase used to describe different problem-solving methods or techniques, which can be classified into two main categories: adjudicative methods, such as Arbitration; non-adjudicative methods, which include Conciliation and Mediation.
- BECAUSE there are many advantages in using ADR: first, ADR processes are strictly voluntary. Second, instead of litigation, ADR methods are usually confidential and may protect the parties privacy. Third, they are aimed at seeking the litigants best interest.

# Training and Courses

*(up to date 30.06.07)*

**- March 28th-29th 2001 “INTRODUCTION TO ARBITRATION”**

c/o Unindustria di Marghera-Venice, in co-operation with the “Camera Arbitrale Immobiliare e Generale” of Venice

**- June 11th 2001 “MEDIATION COURSE FOR CONSUMERS UNION OFFICERS”**

c/o the Chamber of Commerce of Venice, in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice

**- June 12th 2001 “SIMULATION OF AN ARBITRATION PROCESS”**

c/o the Chamber of Commerce of Venice, in co-operation with the “Camera Arbitrale Immobiliare e Generale” of Venice

**- November 15th 2001 “NEGOTIATION AND MEDIATION COURSE”**

I° MODULE – THE NEGOTIATION – DYNAMICS AND TECHNIQUES

c/o the Chamber of Commerce of Venice, in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice

**- December 13th-14th 2001 “MEDIATION AND NEGOTIATION COURSE”**

II° MODULE – MEDIATION – THE MEDIATION PROCESS AND THE MEDIATOR ROLE

c/o the Chamber of Commerce of Venice in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice.

**- February 28th 2002 “NEGOTIATION AND MEDIATION COURSE”**

I° MODULE – THE NEGOTIATION – DYNAMICS AND TECHNIQUES

c/o the Chamber of Commerce of Venice in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice

**- March 13th-14th 2002 “NEGOTIATION AND MEDIATION COURSE”**

II° MODULE – MEDIATION – THE MEDIATION PROCESS AND THE MEDIATOR ROLE

c/o the Chamber of Commerce of Venice in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice

**- June 12th 2002 “MEDIATION COURSE FOR CONSUMERS UNION OFFICERS”**

c/o the Chamber of Commerce of Venice in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice

**- June 12th 2002 “ADVANCED COURSE FOR MEDIATORS”**

c/o the Chamber of Commerce of Venice in co-operation with the Conciliation Desk and the “Camera Arbitrale Immobiliare e Generale” of Venice

**- October 28th 2002 “TRAINING MEETING ON MEDIATION”**

c/o ECC – European Consumers Centre - Rome

**- November 13th 2002 “ADVANCED SEMINAR FOR MEDIATORS”**

c/o the Chamber of Commerce of Perugia, in co-operation with Concilia S.a.s.

- **November 28th 2002 “ADVANCED SEMINAR FOR MEDIATORS”**  
c/o the Chamber of Commerce of Perugia, in co-operation with Concilia S.a.s.
- **November 10th-13th 2003 “MEDIATION COURSE”** (by standards UNIONCAMERE)  
c/o the Chamber of Commerce of Potenza.
- **November 21th-24th 2003 “MEDIATION COURSE”** (by standards UNIONCAMERE)  
c/o the Chamber of Commerce of Padova, in co-operation with the Young Business Consultants Union of Padova.
- **January 19th-22th 2004 “MEDIATION COURSE”** (by standards UNIONCAMERE)  
c/o the Chamber of Commerce of Potenza.
- **May 10th-21th-24th-28th 2004 “MEDIATION COURSE”** (by standards UNIONCAMERE)  
c/o the Chamber of Commerce of Padova.
- **November 16th-17th-22th-23th 2004 “BASIC MEDIATION TRAINING”** (by standards UNIONCAMERE) in co-operation with the Bar’s Association of Verona.
- **June 10th-11th-12th 2005 “ADVANCED MEDIATION TRAINING”** c/o the European Court of Arbitration, Catania.
- **June 20th-21th 2005 “ADVANCED MEDIATION TRAINING”** (by standards UNIONCAMERE) with the partnership of The National Conflict Resolution Center – NCRC - of S.Diego (CA) and in co-operation with the Bar’s Association of Verona, Verona
- **June 23th-24th 2005 “INTEGRATIVE MEDIATION TRAINING”** (by standards UNIONCAMERE) with the partnership of The National Conflict Resolution Center – NCRC - of S.Diego (CA) c/o the Chamber of Commerce of Padova
- **Nov. 21th-22th and Dec. 1th-2th 2005 “MEDIATION TRAINING”** (by standards UNIONCAMERE), c/o the Chamber of Commerce of Padova
- **November 25th-26th-27th 2005 “ADVANCED MEDIATION TRAINING”** c/o the European Court of Arbitration, Catania.
- **Jan. 23th-24th and Feb. 1th-2th 2006 “BASIC MEDIATION TRAINING”** (by standards UNIONCAMERE), in co-operation with the Bar’s Association of Verona.
- **Feb. 20th-21th and Mar. 1th-2th 2006 “BASIC MEDIATION TRAINING”** (by standards UNIONCAMERE), in co-operation with the Bar’s Association of Verona.
- **Mar. 8-10th-22-24th 2007 “BASIC and CORPORATE MEDIATION TRAINING** (by standards Unioncamere and Ministry of Justice), in co-operation with the Bar’s Association of Trento.
- **Mai 3-5th-17-19th 2007 “BASIC and CORPORATE MEDIATION TRAINING** (by standards Unioncamere and Ministry of Justice), in co-operation with the Bar’s Association of Trento.
- **June 19-21th 2007 “INTEGRATIVE MEDIATION COURSE** (by standards Unioncamere), c/o the Chamber of Commerce of Torino.

- **June 25-29th 2007 “SUMMER INSTITUTE 2007”** as organizer for NATIONAL CONFLICT RESOLUTION CENTER – San Diego (CA).



**REGISTERED OFFICE**

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